

Hjaltland Housing Association Assurance Statement 2021

The Management Committee of Hjaltland Housing Association confirms that it has reviewed and assessed a comprehensive bank of evidence to support this statement, and that Hjaltland Housing Association is compliant with all the Regulatory Standards and outcomes in the Scottish Social Housing Charter and all relevant legislative duties. To ensure compliance with the 2019 Regulatory Framework a Special General Meeting was held prior to our AGM in 2020 and the 2020 Model Rules were adopted.

The Management Committee monitors regulatory and legal compliance on a regular and on-going basis and is compliant and meets the requirement of Governance and Financial Management which in turn meets the requirement of chapter 3 of the Regulatory Framework. The evidence which supports these statements includes:

- Reports about performance in key areas including (finance, service delivery, asset management, development and risk)
- Internal and External Audit Reports
- Strategies and Policies
- Advice from external and specialist advisers (including externally facilitated self-assessment)
- Tenant engagement and consultation responses
- Data analysis about our tenants and customers
- Benchmarking information
- Key governance documents including Board and Audit Committee papers and Minutes and our Subsidiary

Equality and Human Rights

In reviewing our compliance with the Regulatory Framework, we are assured that we are working towards having appropriate systems in place for the collection of equalities data. We are assured that we are working towards using this data to take account of the equality and human rights issues in our decision, policy-making and day-to-day service delivery.

COVID-19

In considering our compliance with our legal and regulatory requirements in 2021, we have taken account of the ongoing Impact of the COVID-19 pandemic and consequent business, economic and social disruption. We continue to follow national and local policy and requirements e.g., in respect of health and safety, physical distancing, travel, office opening, use of PPE, application of Test and Protect requirements and indoor gatherings.

We are confident that the measures that we have put in place and the contingency planning that we have implemented have ensured that we are able to continue to meet our responsibilities to our tenants, service users, regulators and funders. Where we have adopted revised standards of service delivery, we have communicated changes clearly to our tenants and are maintaining the necessary records to ensure a smooth resumption of normal service levels when possible.

In reviewing the evidence and assessing compliance, we have taken account of good practice advice and recognise that we are required to notify the Scottish Housing Regulator of any material changes in our compliance during the year and are assured that we have effective arrangements in place to enable us to do so.

As Chair, I have been authorised by the board at a meeting held on 21 October 2021 to sign and submit this Assurance Statement to the Scottish Housing Regulator, and we confirm that this Assurance Statement is being published on our website on the same date that it is submitted to the Scottish Housing Regulator.

Chair Agnes Tallack

Date 28/10/2021